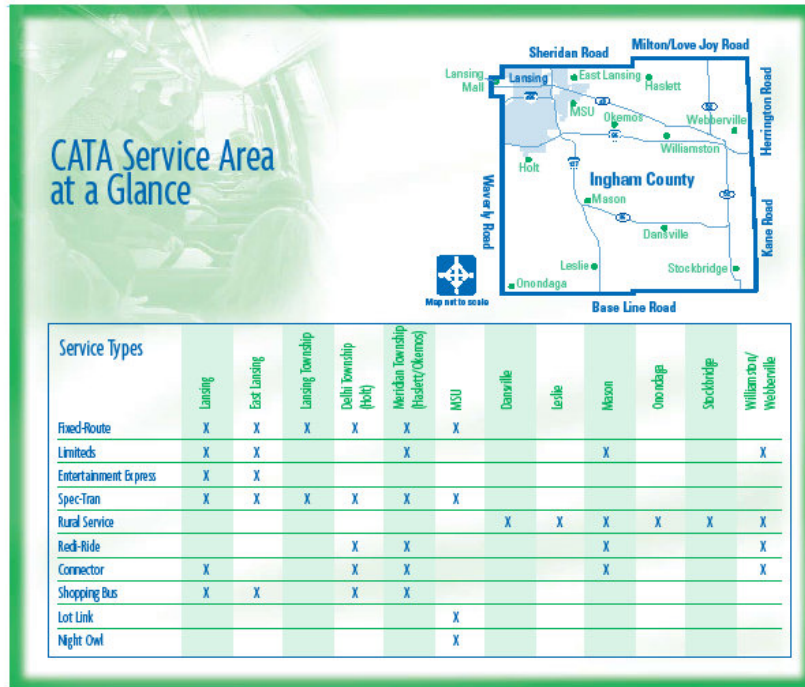


CATA Welcome Aboard Brochure (June 2008 update)

Information on:

- Services
- Facilities
- Payment Options
- Trip Planning Resources



CATA Services

Fixed-Route Service

CATA offers over 30 fixed-routes in the urban area. Fixed-route service is what most people are familiar with—big buses traveling regular routes at scheduled times. Days of operation and service hours vary by route.

Fares

REGULAR one-way fare is \$1.25

DISCOUNTED one-way fare is 60¢ for:

- Medicare cardholders
- Students with valid college or CATA Student ID Card. (ID not required for students 12 years and under)
- Seniors (62 years+) with valid CATA Club Card
- Persons with disabilities with valid CATA Club or ADA Card

Children under 42" tall are free with an adult.

Unlimited ride discount passes are also available at www.cata.org and at area pass vendors. Call (517) 394-1000 for details.

CATA also provides fixed-route service on the campus of Michigan State University. Campus service operates 24/7 during fall and spring semesters.

Limiteds

CATA offers commuter services from Mason, Williamston and Webberville to downtown Lansing during weekday morning and afternoon rush hours. The Mason Limited and the Williamston/Webberville Limited pick up customers in those communities, and then travel directly to downtown Lansing, making limited stops for a faster commute. Fares are the same as fixed-route service. Call (517) 394-1000 for more information.

Entertainment Express

This express trolley service links the two cities of Lansing and East Lansing providing a unique way to get to entertainment venues. It operates Thursday, Friday and Saturday, 7:30PM to 2:30AM. Entertainment Express bus stops are identified by signs along the route. Passengers can take the trolley to hotels, restaurants and entertainment venues along the Michigan and Grand River corridor. The standard fixed-route one-way fares apply and all fixed-route passes are accepted.

MSU Lot Link & Night Owl

These phone-ahead evening and weekend services operate on MSU's campus during fall and spring semesters. For a ride, call (517) 432-8888 and a bus will arrive at your curb within 20 minutes. Rides are limited to campus locations. Fares are the same as fixed-route service.

Spec-Tran

Spec-Tran is CATA's advance-reservation service for persons with disabilities who are unable to use fixed-route service. Curb-to-curb transportation is available in Lansing and East Lansing and in Delhi, Lansing, and Meridian townships. CATA uses small lift-equipped buses and vans. The lift is available for use by anyone. Spec-Tran service operates seven days a week during the same hours as CATA's fixed-route service. Spec-Tran customers must be certified in accordance with the Americans with Disabilities Act (ADA) to use this service. The one-way fare is \$2.50. Call (517) 394-CATA (2282) for eligibility and service information.

CATA Rural Service (CRS)

An advance-reservation, curb-to-curb service for travel in the outlying areas of Ingham County, CATA Rural Service provides rides, Monday through Friday, from 7AM to 6PM. One-way regular fares range from \$2.25 to \$3.25, based on the length of the trip.* Call (517) 394-CATA (2282) for fare and ride information.

Redi-Ride Service

Redi-Ride is an advance-reservation, curb-to-curb service, operating in the cities of Mason and Williamston, and Delhi and Meridian townships. Redi-Ride operates Monday through Saturday. In Mason and Williamston, Redi-Ride service is usually available within 30 minutes of a customer's call. Service in Delhi and Meridian townships require a call at least four hours in advance. Transportation is not provided to or from schools when school bus transportation is available to a student. Fares are the same as fixed-route service. Call ((517) 394-CATA (2282) for more information or to reserve a ride.

Connector Service

Connecting outlying communities and Lansing, CATA's Connector Service offers regularly scheduled small bus service Monday through Saturday. The Mason Connector travels between the Mason Meijer and the South Pennsylvania Meijer via Cedar Street. The Williamston/Webberville Connector travels between Webberville and the Meridian Mall via Grand River Avenue, with stops in Williamston. One-way regular fares range from \$2.25 to \$3.25, based on the length of the trip.* Call (517) 394-CATA (2282) for more information. No reservations necessary.

**Discounted fares range from \$1.00 to \$1.50 for individuals showing eligible ID cards. See the ID Cards section of this brochure for details.*

Shopping Bus

CATA provides regularly scheduled transportation from senior housing complexes to grocery stores and shopping centers. The Shopping Bus operates Monday through Friday, traveling to major shopping locations each week. The fare is \$2.00 round trip. Reservations are not required. Call (517) 394-CATA (2282) for more information.

Community Event Routes

CATA operates annual community event routes that are open to all. Transfers to other CATA bus routes may be made at boarding centers or bus stops.

- East Lansing Art Festival
- Be a Tourist in Your Own Town
- Great Lakes Folk Festival
- Silver Bells in the City
- MSU Football Games
- MSU Basketball Games
- MSU Commencements
- MSU Small Animals Day
- MSU Moonlight Madness

Clean Commute Options

CATA offers a free program dedicated to raising community awareness about the alternatives to driving alone. The objective is to improve air quality in the tri-county area. A ride-matching service is available for car or vanpooling. For an application or more information, call (517) 393-RIDE (7433) or email cleancommute@cata.org.

No Service Days

CATA does not operate on the following major holidays:

- New Year's Day
- Easter Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

CATA Rules

CATA rules help ensure customers' safety and comfort. Rules are posted in buses and at the CATA Transportation Center (CTC). These rules apply to conduct on all CATA vehicles and property. Individuals who violate the rules may be removed and/or banned from CATA property. Violators may lose their riding privileges and could be prosecuted. For a complete list of all the rules, visit www.cata.org, or contact CATA for a Rules Card.

Bike Racks & Lockers

All CATA fixed-route buses are equipped with easy-to-use bike racks. Bike rack use is free. CATA also offers a bike locker rental program. Step-by-step directions on how to use the bike racks, as well as locker locations and rental information, are available online at www.cata.org.

Accessibility

- CATA vehicles and facilities are accessible to persons with disabilities.
- Large print and audio route schedules are available for persons with visual impairments.
- Service animals such as guide dogs are always welcome on CATA vehicles.
- Fixed-route buses are equipped with an audio system that announces major destinations and transfer points to assist visually-impaired passengers and others.
- CATA's website – www.cata.org – provides information in formats that meet federal accessibility guidelines.
- Bus hailing kits are available to customers for use at bus stops served by multiple routes.

CATA Transportation Center (CTC)

420 South Grand Avenue
Downtown Lansing

The CTC is CATA's main boarding center for the Lansing area. Amenities include:

- Transfer point for downtown routes
- Customer Information Center
- Greyhound/Indian Trails operations
- Trip planning assistance
- Indoor seating area
- Passes and bus token sales
- Lost and Found
- Print schedules and service brochures
- CATAClub applications
- Bike lockers
- Coffee shop
- Security office
- Public phones and restrooms
- ATM and vending machines

MSU-CATA Transportation Center (MSU-CTC)

Ground Level, Ramp 1
on Shaw Lane across from Shaw Hall
East Lansing

The main boarding center at MSU is open 24 hours a day, 7 days a week. Amenities include:

- Transfer point for campus routes
- Indoor seating area
- Print schedules and service brochures
- Phone access to CATA Customer Service and Ride Request Line
- Sparty Convenience Store
- Community Policing Office
- Restrooms
- ATM and vending machines

CATA Administrative Offices

(517) 394-1100
4615 Tranter Street
Lansing

- Passes and bus token sales
- Print schedules and service brochures
- CATAClub applications
- Student IDs

Cash Fares & Transfers

Paying With Cash

Specific cash fares for each service are provided in the Summary of CATA Services. Fareboxes accept \$1, \$5 and \$10 bills as well as all U.S. coins. While bus operators cannot make change, fareboxes will issue a CATACash Card for the difference between what you owe and what you deposit in the farebox when you pay too much. CATACash Cards are good only on CATA for future fares. The cards cannot be redeemed for cash.

Transfer Card

Transfer cards enable a customer to transfer to a bus on another route without paying an additional fare. Transfers must be requested from the bus operator when boarding the first bus. The farebox will print a card with the date and time. Each transfer is valid for two hours. It may be used up to two times within the two-hour period. The expiration time is printed on the card. Transfers may not be used to make a return trip.

Passes & Tokens

Passes are available for purchase online at www.cata.org, at the CATA Transportation Center (CTC) in downtown Lansing, CATA Administrative Offices in south Lansing and at various locations throughout the area. For a list of pass sales locations, visit www.cata.org or call (517) 394-1000.

All passes are subject to service terms and are revocable by CATA. They are nontransferable. CATA is not responsible for and does not replace lost or stolen passes.

Fixed-Route Cards, Tokens & Passes

10 Ride Cards

Good for 10 one-way trips on all CATA fixed routes. The farebox prints the number of rides left on the back of the card. Riding with friends/family? This card can be used to pay for multiple fares.

Adult: \$10.00

Student (with valid student ID): \$6.00

Value*: \$6.00

31 Day Passes

Unlimited rides on all CATA fixed-routes for 31 consecutive days, from the first day you use it — no matter when you buy it.

Adult: \$35.00

Student (with valid student ID): \$18.00

Value*: \$18.00

Student Semester Pass

This pass allows a student unlimited rides on all fixed-route buses for one semester.

Per Semester (with valid student ID): \$50.00

MSU Commuter Lot

Good ONLY on Route 32 weekdays 7AM to 7PM for service between MSU Commuter Lot 89, Spartan Village, and central campus.

One Semester: \$20.00

Both Semesters: \$33.00

**All Medicare cardholders, seniors 62 years+ with a valid CATAClub Card, and persons with disabilities with a valid CATAClub or ADA Card qualify for Value cards/passes.*

Tokens

10 Pack: \$10.00

Spec-Tran Punch Passes & Tokens

4 Rides: \$10.00

20 Rides: \$50.00

One-Ride Token: \$2.50

Rural Service/Connector Punch Passes

Good for 10 one-way trips on CRS Advance Reservation or Connector service.

Regular

(Up to 10 miles): \$22.50

(Over 10 miles): \$32.50

Discount**

(Up to 10 miles): \$10.00

(Over 10 miles): \$15.00

Redi-Ride Punch Passes

Good for 10 one-way trips on Redi-Ride service in Mason, Williamston, and in Delhi and Meridian Townships.

Regular: \$10.00

Discount**: \$6.00

***All Medicare cardholders; students with a valid college or CATA Student ID Card (not required for students 12 years and under); seniors 62 years+ with a valid CATA Club Card; and, persons with disabilities with a valid CATA Club or ADA Card qualify for the discount passes.*

ID Cards

That get you discounted fares/passes on most services (Spec-Tran and Shopping Bus excluded)

CATA Club Card

Anyone 62 years+ or disabled is eligible to receive a free CATA Club Card. Cardholders ride at the discounted rate and qualify for discounted passes. Applicants who qualify receive either a Lifetime Membership Card (if 62 years+ or permanently disabled) or an Annual Membership Card (if temporarily disabled). There is a \$5 fee to replace a lost or stolen card. Expired Lifetime Membership Cards are replaced at no charge. For an application or more information, call (517) 394-1000.

CATA Student ID

CATA Student IDs are available through local middle and high schools free of charge. The ID allows students to ride at the discounted rate and to purchase discounted student passes. All students in grades 6 and above are eligible to receive a CATA Student ID. There is a \$5 fee to replace a card. For details, call (517) 394-1000.

College Student ID

CATA accepts all valid college student IDs. Students who show their college ID are allowed to ride at the discounted rate and to purchase discounted student passes.

Medicare Card

Anyone showing a valid Medicare Card qualifies to ride at the discounted rate and may purchase discounted passes.

ADA Card

Persons with disabilities can show their ADA (Americans with Disabilities) Card to ride at the discounted rate or purchase discounted passes.

New Rider Guide for Fixed-Route Service**Planning Your Trip**

Call a CATA Customer Service Representative at (517) 394-1000. Be ready with the following information:

- Address of where you are going
- What day and time you want to arrive
- Where you'll begin your trip

If you want a personalized trip plan that shows your bus stops and schedule, we'll mail it to you. You can go online at www.cata.org to plan your trip or pick up a print route schedule in racks at many locations around town.

Boarding

Get to your bus stop 10 minutes before the bus is expected. Some stops serve more than one route, so make sure you're getting on the right bus. The route name and number are displayed on the front and side of the bus. When boarding, use the front door.

Paying

With cash, token or a CATA pass. See payment options inside.

Leaving the Bus

When the bus is about a block from the CATA stop nearest your destination, signal the driver to stop. Just pull the yellow cord above the window (on some buses push the yellow plastic strip along the window). Exit through the rear door and wait for the bus to leave if you are crossing the street.

Returning Home

Wait for your bus at the bus stop across the street from where you got off.

Contact Directory

Administrative Offices

(517) 394-1100
M-F 8AM to 5PM

CATA Customer Service/Fixed-Routes

(517) 394-1000
M-F 7AM to 7PM
SAT-SUN 9AM to 5PM

CATA Rural Services (CRS)

(517) 394-CATA (2282)
M-F 6:30AM to 5PM

Clean Commute Options

(517) 393-RIDE (7433)
M-F 8AM to 5PM

Connector Service

(517) 394-CATA (2282)
M-SAT 6:30AM to 5PM

MSU Lot Link Service

(517) 432-8888
M-F 7PM to 2AM
SAT-SUN 9AM to 2AM

MI Relay Center Voice TDD

(800) 649-3777
24 hours a day, 7 days a week

MSU Night Owl Service

(517) 432-8888
M-F 2AM to 7AM
SAT-SUN 2AM to 9AM

Redi-Ride Service

(517) 394-CATA (2282)
M-SAT 6:30AM to 5PM

Shopping Bus

(517) 394-CATA (2282)
M-F 8AM to 5PM

Spec-Tran

(517) 394-CATA (2282)
M-SUN 8AM to 5PM

www.cata.org

Visit for services and fare information, schedules, maps, rider alerts/detours and pass sales.

info@cata.org

Email Customer Service with questions/comments.

Rider Alert

(517) 367-7277 Get up-to-the minute information on route changes 24 hours a day, 7 days a week.